



RETURN FORM



PLEASE RETURN THIS DOCUMENT SIGNED BEFORE RETURNING ANY EQUIPMENT

You can then send us your material directly without waiting for a reply from us.

Any material received without this document will remain pending.

HOW DO I SEND MY RETURN FORM?

Please fill, sign and send the form to info@bamo.fr. Include a printed copy in the returned package.

CUSTOMER INFORMATION

Customer code :

Company name :

Name :

Phone :

Email address :

REASON FOR RETURN

Damaged parcel / material on delivery

Troubleshooting at start-up

Repair / Maintenance

Return for credit / Delivery error

RETURNED ITEMS

Reference Article	Serial no. (if any)	Equipment in contact with liquids? *	Comment (Description of fault)
		YES NO	
		YES NO	
		YES NO	

*The **decontamination certificate** mainly concerns products in contact with (potentially hazardous) fluids. You can download it directly from www.bamo.eu (After Sales Service). **This second form must also be affixed to the parcel** to inform the recipient of the personal protective equipment to be used. If equipment that has been in contact with a liquid is returned without the decontamination form, BAMO reserves the right to return the equipment at the customer's expense, or to charge for cleaning.

EQUIPMENT EXAMINATION COSTS (if out of warranty)

This information applies **only to equipment returned for appraisal if the warranty does not apply (GCS)**

After assessment, an estimate for repair or replacement will be sent to you.

A purchase order is required to validate the quotation and launch the repair.

Case 1: quote refused

Examination fees may be charged :

○ Samplers: 120 €

○ Other devices: 70 €

(Postage and packing not included)

Payment required before returning equipment

Case 2: quote accepted

Examination fees not billed

The after-sales service team is at your disposal for any further information.

I, the undersigned, accepts the conditions below and authorizes BAMO to examine the returned equipment.

If the equipment cannot be repaired, I authorize BAMO to dispose of the equipment (free of charge).

Name & function :

Signature :